



Poppies: Weeping Window: Poppy Ambassador Role Profile

National Museums Northern Ireland and Belfast International Arts Festival have partnered with 14-18 NOW to bring *Poppies: Weeping Window* to Belfast.

Description of activity:

Poppies: Weeping Window will open at the Ulster Museum in October 2017 as part of Belfast International Arts Festival. The sculpture is specially presented by 14-18 NOW: WW1 Centenary Art Commissions to mark the centenary of the First World War. *Poppies: Weeping Window* will be an iconic cascade of several thousand handmade ceramic poppies, which will pour down the façade of the Ulster Museum. The sculpture is by artist Paul Cummins and designer Tom Piper.

We are recruiting a large team of Ambassadors for the duration of *Poppies: Weeping Window* and we'd love you to be a part of it. This is a **brilliant opportunity** to volunteer to be a part of a team who will help visitors to Belfast International Arts Festival and the Ulster Museum make the very most of their visit. Training will be provided to ensure you feel happy and confident in your role and, where possible, we'll work with you to find a regular volunteering pattern to suit your availability throughout the duration of the exhibition.

Location: The Ulster Museum, Botanic Gardens, BT9 5AB

Timescale: *Poppies: Weeping Window* will be on display daily from Friday 13th October to Sunday 3rd December.

Training: All Ambassadors must attend an Induction and Training Session, the date of which will be confirmed nearer to the time.

Availability: Ambassadors are expected to be available for 2 shifts per week. Shifts will be allocated in 4-hour slots, morning and afternoon.

Main tasks and responsibilities:

- Promoting and supporting all elements of *Poppies: Weeping Window* visitor experience, to include the sculpture and public engagement programme
- Welcoming all visitors to Ulster Museum and Belfast International Arts Festival, assisting with enquiries in a positive and friendly manner
- Providing information on 14-18 NOW: WWI Centenary Art commissions and the specific context at this site
- Instructing visitors as directed by the Co-ordinator

- Assisting staff in monitoring and controlling visitor flow during peak times
- Making sure the area around the exhibition is clean and tidy, ensuring the site is welcoming and attractive to visitors
- Being an Ambassador for Belfast International Arts Festival and the Ulster Museum

This Ambassador role may be for you if you:

- Have an interest in culture, history or art
- Have a positive and outgoing personality
- Have a good level of spoken English
- Take pride in and enjoy welcoming visitors of all ages and backgrounds
- Are well-presented, reliable and personable
- Feel confident in a customer-facing environment
- Are happy to work outdoors
- Have a willingness to work as part of a team and the ability to remain calm under pressure

Why Volunteer: This is a totally unique opportunity to be part of a very special event in Belfast. As a *Poppies: Weeping Window* Ambassador you'll have the opportunity to develop your knowledge of the beautiful and poignant sculpture and of the Ulster Museum and Belfast International Arts Festival. You'll have the opportunity to meet people from all over the country and beyond, and will have the chance to refine your customer care and Health and Safety skills through the Ulster Museum's own in-house training programme.

We'll provide you with free tea and coffee to keep you going throughout the day, and a comfortable room to relax in during your breaks. On top of this, we hope you'll enjoy feeling proud to be doing something special for Belfast.

Other information: Sensible footwear and appropriate clothing is essential. We will provide you with a branded tabard for easy identification by visitors, but you'll need to ensure you have appropriate clothing for the autumn.

Ambassadors must be 18 or over.

How to apply: Please complete this form: <u>https://belfastinternationalartsfestival.com/poppy-ambassador-application-form/</u>

Please contact us to discuss any access requirements you have, we are committed to making reasonable adjustments where possible to maximise access to volunteering.