

## Become a Belfast International Arts Festival Volunteer Ambassador



Returning for our 62nd year, **Belfast International Arts Festival** invites applications for Volunteer Ambassadors to support the annual Festival taking place between 16 October and 26 November 2024.

We are recruiting a team of enthusiastic Volunteer Ambassadors to welcome tens of thousands of visitors, guests, artists and performers to BIAF24 and help them make the most of their time in Belfast. You will be our representatives on the ground, engaging with the audience, gathering feedback and recommending our events.

Don't miss this opportunity to get involved and be part of the team!

### Why Volunteer

A BIAF Volunteer Ambassador will be part of the city's longest running international festival of contemporary arts and culture, a Festival featuring the very best of international and homegrown artists from the worlds of theatre, dance, music, visual arts, literature and film. This year's programme boasts a truly international line-up of artists from across Europe, North America, South America, Africa and Asia.

As a Volunteer Ambassador you will meet people from all over the world and see all kinds of events. Training will be provided to ensure you feel happy and confident in your role and we will do our best to work around your availability throughout the duration of the Festival.

### What you will be doing

Under the guidance of our Festival Operations Manager and Festival Engagement Officer:

- Welcoming all visitors to Belfast International Arts Festival events
- Assisting with enquiries in a positive and friendly manner
- Sharing information on Festival events
- Assisting staff in monitoring and controlling of visitor flow during peak times
- Assisting with stewarding at theatre and outdoor performance events
- Conducting audience surveys and gathering feedback

### Location:

Our events will be taking place at over 30 Venues across the city including the Seamus Heaney Centre, Black Box, Cultúrlann McAdam Ó Fiaich, CS Lewis Square, Crescent Arts Centre, Grand Opera House, Lyric Theatre, the Deer's Head, the MAC and Mandela Hall.

### Training:

All Volunteers must attend an induction session – the provisional date of this is Thursday 10 October (TBC) from 6pm, details will be confirmed nearer to the time.

### Availability:

BIAF Volunteer Ambassadors are expected to be available for two shifts per week. Shifts are most likely to be in the evening, but a few could be in the morning or afternoon.

### This Volunteer role may be for you if you:

- Have an interest in arts and culture
- Have a positive and outgoing personality
- Have a good level of spoken English
- Take pride in and enjoy welcoming visitors of all ages and backgrounds
- Are well-presented, reliable and personable
- Feel confident in a customer-facing environment

- Are confident in using tablets/iPads
- Enjoy being part of a team

### **Other information**

We will provide you with a branded T-shirt for easy identification by visitors. If you are volunteering on any of our outdoor events you will need to ensure you wear appropriate clothing and footwear.

Volunteers must be 18 or over.

BIAF welcomes applications from all backgrounds and communities and are committed to having a team made up of diverse skills, experiences and abilities. We are committed to equality and diversity within our family. Contact us on [recruitment@belfastinternationalartsfestival.com](mailto:recruitment@belfastinternationalartsfestival.com) to discuss any access requirements you may have.

### **How to apply**

Please complete the Volunteer Ambassador Application and Equal Opportunities Monitoring forms on the Jobs page of our website by **10pm on Sunday 6<sup>th</sup> October**.